



Coronavirus (COVID-19) Policy

As we continue to serve our Clients, we are taking various steps to manage and respond to the evolving circumstances around this Coronavirus (COVID-19) pandemic. We are dedicated to monitoring developments and have made the necessary changes to our services in order to serve our Clients in a responsible manner.

For your safety and ours:

1. WE ARE LIMITING CONTACT

- Please limit amount of people inside the property during the photo shoot to one person. The one person should be either the agent or 1 home owner.
- During any photo/video shoots (still photography, video shoots, iGUIDE virtual tours) the agent or home owner should remove themselves from the **active shooting level** or floor until the photographer has completed that level.

2. WE ARE TAKING THE NECESSARY PRECAUTIONS

- Our Photographers are mandated to diligently follow prevention recommendations such as proper hand washing, using hand sanitizer and maintaining a 2 metres 'Social Distance'.
- Photographers may at their discretion decide to incorporate the use of masks, gloves, protective footwear, etc.

3. PHOTOGRAPHERS WILL BE SHOOTING PROPERTIES AS IS

- COVID-19 can survive on surfaces. We will no longer be able to move or touch personal items in the home. Please have the property fully prepared prior to our arrival i.e. lights on, curtains/blinds opened, etc.

4. PROPERTY SIZE/TYPE RESTRICTIONS

- We are limiting shoots in Condominiums and Basement Apartments. In such spaces, there is unavoidable exposure to the general public in areas like underground parking/elevators/lobbies/stairwells. Small condominiums and basement apartments also pose an unavoidable risk to our photographers as COVID-19 can survive on surfaces. Photographers at their discretions may refuse jobs in these locations so we cannot guarantee that such bookings can be fulfilled.

5. WE ARE DEDICATED TO PROTECTING OUR FAMILIES AND COMMUNITY

- On the job and in their personal lives, our Photographers will remove themselves from any situation where they feel they are at risk and they will stay home if they are feeling unwell.

Thank you for understanding at this time. Please feel free to contact us, should you have any questions or concerns.